

# Kevin Todd Compateso

Systems Engineer | Identity & Infrastructure Operations

**Location:** Bainbridge, GA

## SUMMARY:

Hands-on Systems Engineer focused on the reliability and security of enterprise Microsoft infrastructure. Extensive experience managing the transition between on-premises Windows Server environments and Azure/M365 cloud tenants. Expert at resolving Tier-3 technical blockers and eliminating manual grunt work through custom automation and scripting. Dedicated to keeping the lights on, the data secure, and the environment audit-ready.

## TECHNICAL CORE COMPETENCIES:

- **Identity & Access:** Entra ID (Azure AD), Hybrid Identity (Entra Connect), Group Policy (GPO), Conditional Access, Privileged Identity Management (PIM) and MFA.
- **Core Infrastructure:** Windows Server (NT-2022), Hyper-V, Azure VMs, DNS, DHCP, and TCP/IP networking.
- **Cloud Operations:** M365 Administration (Exchange Online, Teams, SharePoint Online), Azure Resource Management, and Intune/Endpoint Manager.
- **Automation:** Python and PowerShell for system hardening, automated reporting, and proactive maintenance.
- **Security:** Zero Trust implementation, Least Privilege access, Patch Management, and vulnerability remediation.
- **Monitoring & Recovery:** Implementation of continuous system monitoring and automated backup/recovery validation to ensure business continuity.

## PROFESSIONAL EXPERIENCE:

NetCov | **Service Desk Specialist** | *February 2026 – Present*

- **Primary Point of Contact:** Take full ownership of on-site and cloud infrastructure for a dedicated enterprise environment, maintaining 99.9% uptime for all core business services.
- **Identity Hardening:** Standardized Entra ID governance and access policies, shutting down unauthorized access points and ensuring the environment stays compliant.
- **Tier-3 Engineering:** Act as the final point of escalation for complex server, network, and cloud connectivity issues; perform deep-dive Root Cause Analysis (RCA) to prevent recurring outages.
- **Infrastructure Health:** Manage the full physical and virtual server lifecycle, including proactive hardware refreshes, OS patching, and firmware updates.
- **Documentation:** Author and maintain technical playbooks to ensure the environment is manageable, consistent, and audit-ready.
- **Vulnerability Remediation:** Manage the end-to-end vulnerability lifecycle by identifying high-risk exposures and executing rapid patching across all endpoint and server assets.

## **Comps Consulting | Systems Engineer | October 2013 – October 2023**

- **Platform Modernization:** Led the technical execution of platform consolidations and cloud-native transitions for mid-market and enterprise clients.
- **Automation:** Designed and deployed automated frameworks for user provisioning and data validation to speed up delivery and reduce manual errors.
- **Hybrid Connectivity:** Implemented and maintained secure tunnels and hybrid identities between legacy on-prem data centers and cloud resources.
- **Audits & Assessments:** Conducted deep-dive assessments of client IT environments to identify performance bottlenecks and resolve security gaps.
- **Disaster Recovery Design:** Developed and tested comprehensive recovery plans for enterprise environments, ensuring data integrity and minimal downtime during critical failures.

## **Cerberus IT | Project Engineer | August 2008 – September 2013**

- **Infrastructure Build-outs:** Designed and deployed high-availability Windows Server and Exchange environments, focusing on stability and disaster recovery.
- **Legacy Decommissioning:** Directed infrastructure projects from initial discovery and design through implementation and the removal of legacy architectures.
- **System Performance Tuning:** Optimized server configurations and network throughput to enhance application responsiveness for geographically dispersed users.

## **West Suburban Bank | Network Administrator | February 2001 – April 2008**

- **Full Stack Ownership:** Managed the complete IT stack for a multi-branch financial institution, including servers, networking, and security.
- **Compliance:** Maintained strict security measures and audit policies to safeguard sensitive financial data in accordance with industry regulations.
- **Endpoint Standardization:** Streamlined workstation and peripheral management across all branch locations to ensure a consistent and secure user experience.

## **EDUCATION & CERTIFICATIONS:**

- **Microsoft Certifications (2024):** SC-900, AZ-900, AI-900, MS-900.
- **CompTIA Security+ (2015):** Recertifying in progress
- **Quest Certified Implementation Consultant QMMAD / EX (2012).** – Quest Software
- **Associate's Degree in Computer Science (1999)** – Moraine Valley Community College.

**Work Bio:** <https://resume.compateso.com>

**Linked-In:** <https://www.Linkedin.com/in/KevinToddCompateso>

**Certifications:** <https://www.credly.com/users/kevintoddcompateso>

